

Always start with a Hello/ Bonjour (Bon-zhur)

In Person		
English	French	French Pronunciation
Hello	Bonjour	Bon-zhur'
Welcome	Bienvenue	Bee-yenh-ven-oo'
Wait here please	Attendez ici s'il vous plaît	Attend-eh-e-c seel voo play
I will find a colleague who can help you	Je vais trouver un collègue qui peut vous aider	Zher vay'troo-vay' unh coll-legg' key puh vooz ay-deh'
I will arrange an interpreter	Je vais organiser un interprète	Zher vay organ-easy unh inter-preat

Always start with a Hello/ Bonjour (Bon-zhur)

By Phone		
English	French	French Pronunciation
Hello	Bonjour	Bon-zhur'
I will transfer you	Je vais vous transférer	Zher vay voo transferay
One moment please	Un moment, s'il vous plaît	Unh moo-ment seel voo-play'
I will find a colleague who can help you	Je vais trouver un collègue qui peut vous aider	Zher vay'troo-vay' unh coll-legg' key puh vooz ay-deh'
I will arrange an interpreter	Je vais organiser un interprète	Zher vay organ-easy unh inter-preat

ACTIVE OFFER

It starts with a Hello/Bonjour

1. Always start with a Hello/Bonjour (Bon-zhur). It will put francophone patients & clients at ease and make them aware that services in French are available.
2. If the patient/client has requested services in French
 - a. Find a bilingual staff member that can help if you are unable to provide services in French
 - b. Contact Language Access for Interpreter services 204-788-8585
 - c. Contact Francophone Health at fls@wrha.mb.ca
 - d. Make sure to provide patient/client with French or bilingual documentation



Winnipeg Regional Health Authority
Office régional de la santé de Winnipeg
Caring for Health À l'écoute de notre santé

Bonjour Hello



Winnipeg Regional Health Authority
Office régional de la santé de Winnipeg
Caring for Health À l'écoute de notre santé

Bonjour Hello



Winnipeg Regional Health Authority
Office régional de la santé de Winnipeg
Caring for Health À l'écoute de notre santé

Bonjour Hello