



Winnipeg Regional
Health Authority
Caring for Health

Office régional de la
santé de Winnipeg
À l'écoute de notre santé

496 Hargrave Street
Winnipeg, Manitoba
R3A 0X7 CANADA
www.wrha.mb.ca

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MEMO

Date: April 8, 2020

To: **Team Managers with Home Care Responsibilities**

From: **Jennifer Spencer**
Interim Director, Centralized
Operations for Home Care and
Palliative Care

cc: Susan Vovchuk

Subject: Signatures for LTC Application/Assessment Form When Conducting a Virtual Visit

Due to COVID-19, a virtual visit with a client might be an alternative approach to care in lieu of an in-person visit. A Virtual Visit Guideline for Home Care and Palliative Care was distributed on April 7, 2020.

The WRHA Long Term Care Program has implemented a temporary alternate process to obtain consent when an Application/Assessment form for Long Term Care must be completed without an in-person visit and the Case Coordinator is not able to secure a signature on the form.

- **For areas with LTC Community Navigation:** the Case Coordinator should contact the LTC Navigator to finalize the consent process.
- **For areas without LTC Community Navigation** (e.g., River East/Transcona, Downtown): call the LTC Access Centre for assistance. The person to contact is:

Jeff Roos
204-250-0182
Jroos@wrha.mb.ca

If you have any questions about this temporary change in process, please contact Sue Vovchuk, Long Term Care Program at 204-250-6979 or svovchuk@wrha.mb.ca.