

April 9, 2020

To: Patients with suspected, probable or confirmed COVID-19 diagnosis

RE: Transportation to dialysis and Renal Health Clinic appointments in Winnipeg for patients with a suspected, probable or confirmed positive COVID-19 diagnosis

Dialysis and Renal Health Clinic patients with a suspected, probable or confirmed positive COVID-19 diagnosis can use Patient Transport Services to get to and from their appointments.

Anyone (i.e. patients, caregivers, long-term care facilities) contacting Patient Transport Services to make a booking must provide the following:

- the patient's COVID-19 status at the time the booking is being made
- the patient's schedule (including days of the week and time of day) or a 30 minute lead time if the booking is an off-schedule booking
- notification if the patient requires oxygen
- notification if the patient's wheelchair will accompany them to the appointment (please note: Patient Transport Services is unable to accommodate powerchairs)
- any specific directions or processes their team will need to follow when they arrive at the dialysis site such as specific location/beds or processes they will need to follow

Costs for the service will be covered by the health authority. Please note that coverage only applies to patients who have a suspected, probable or confirmed positive COVID-19 diagnosis.

To contact or book with Patient Transport Services:

- call Dispatch at 204.795.2222 select option "0"
- or utilize the website at www.patienttransport.ca

Sincerely,

Manitoba Renal Program