
MEMO

To Winnipeg Renal Unit/Program Directors and Managers

From Betty Lou Burke, Program Director, MRP
Dr. Mauro Verrelli, Medical Director, MRP

Date April 9, 2020

Subject **Winnipeg Transport for Suspected/Probable/Confirmed COVID-19
Dialysis/Renal Patients**

Please be informed that 'Patient Transport Services' will transport suspected, probable or confirmed positive COVID-19 renal patients for their dialysis treatments and / or clinic appointments during the pandemic. ***NEW* Patient Transport Services will be invoicing WRHA Emergency Response Services directly.**

Anyone (patients, caregivers, LTC facilities, units) contacting Patient Transport Services to make a booking must provide the following:

- the patient's COVID19 status at the time the booking is being made
- the patient's schedule (including days of the week and time of day) or a 30 minute lead time if the booking is an off schedule booking
- notification if the patient requires Oxygen
- notification if the patient's wheelchair will accompany them to the appointment (please note: Patient Transport Services is unable to accommodate power chairs)
- any specific directions or processes their team will need to follow when they arrive at the dialysis / renal site such as specific location/beds or processes they will need to follow

Contact information for Patient Transportation Services:

Dispatch: 204-795-2222 select option "0"

www.patienttransport.ca

Fax: general plus accounting/billing 1-877-373-8619

Fax: transport requests only 1-844-269-8365

Please distribute this information widely to the renal social workers, CRNs, nurses, managers, directors and LTC facilities. Patients who are suspected, probable or confirmed COVID-19 positive (and their caregivers) who will be contacting and utilizing 'Patient Transport Services' should be **given the attached letter.**