

WRHA Language Access Interpreter Services 204-788-8585 (24/7)

## Language Access Interpreter Services Quick Reference Guide for Provincial COVID-19 Testing Sites



To reduce the risks associated with language barriers, WRHA Language Access employs or contracts with trained, accredited interpreters who provide services in many languages.

If there is an urgent need for staff at provincial COVID-19 testing sites to access over-the-phone interpreter services, **call WRHA Language Access**:

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## Language Access Interpreter Service Overview:

- WRHA Interpreter Services are available 24/7 in-person, over-the-phone, via MBTelehealth or video conference.
- Services are provided at no cost to publicly funded health services such as hospitals, community health services, CancerCare MB, fee-for-service physicians working in the Winnipeg Health Region.
- Services are accessible on a cost-recovery basis by government services, privately funded health services, other Manitoba regional health authorities, as well as other organizations.
- Health Links/Info Santé also has access to over the phone interpreter services.