

496 Hargrave Street Winnipeg, Manitoba R3A 0X7 CANADA www.wrha.mb.ca

From:

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MEMO

Date: April 5, 2022

To: Long Term Care Program Emergency Medical Service **Jennifer Spencer** Director of Centralized Home Care & Palliative Care Operations

Subject: Access to CIVP Hydration for PCHs in Outbreak Status

For access to CIVP Hydration support for clients that require these services and to mitigate the need to contact EMS, please fax the 'Urgent Hydration Referral Form' to (204) 233-0086. Once the fax is sent, please call the NRC at (204) 794-2180 Monday to Friday between 07:30 – 15:45 to ensure the fax has been received:

For urgent matters, please utilize existing processes that involve 911.

We look forward to additional collaboration and partnership.