



MEMO

Date: May 11, 2020

To: **WRHA Operations Leads**

From: **Maria Cotroneo**
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WRHA COVID — 19 Incident Command - Community Operations Lead

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Subject: **MOBILE COVID-19 TESTING & UPDATED COVID-19 TRANSPORTATION PATHWAYS**

We are pleased to share with you that we have received provincial approval to provide Mobile COVID -19 Testing to individuals that are unable to leave their homes and safely attend a designated community testing site. The Mobile Testing service will be effective May 11th2020. This service model is an enhanced service for testing that will improve access to testing for those not currently able to access testing sites and will further support efforts to increase testing volumes for those residing within the Winnipeg catchment area.

The target criteria includes those that are bedbound, homebound (a trip of an hour or more outside the home would take so much energy that the health of the client and/or caregiver would be affected) or immunocompromised and who would not be able to safely access transportation to attend a Covid-19 Designated Community Testing Site. Additionally, the patient must have a phone or contact person to be referred for testing through the COVID-19 Mobile service. Referrals will be accepted via Health Links and the COVID Response Unit utilizing existing processes. The hours of operation will align with the existing community testing sites which will be 9 am – 5 pm, seven days a week.

This service model will be provided by the Home Care Rapid Response Nursing team who support clients living with chronic diseases to remain at home or transition from hospital to home quickly and safely. The mobile testing model would expand upon their current role within WRHA and support ongoing partnership and integration between programs and providers to ensure that clients who need this service are able to access as required.

The existing referral guide for COVID testing and assessment clinics has been updated to include the option of mobile testing for ease in referral to the service. Additionally, the transportation pathways have been updated to inclusive of the mobile option for testing.

We would like to thank everyone who has been involved in this project for their hard work, effort, collaboration and willingness to support this initiative to operationalize this model. We look forward to continuing this journey with you.