

MEMORANDUM

TO: Public Health provider

FROM: Milton Good RRT, Director Patient Transport Program
Arle Jones, Regional Manager - Primary Care Renewal
Michelle Meade, Manager of Chronic Disease
Sharon Kuropatwa, Director, Housing, Supports and Service Integration/CAD DT
PD

DATE: April 22 2020

SUBJECT: **Transport of non-hospital clients**

We have been working with Public Health, Housing Supports, Health links and others to build a solution to provide transport for at risk and homeless clients to testing sites, assessment centers and isolation centers.

We have a few partners in this process which include Blueline transit, Salvation Army and ERS. We have developed a solution and I have attached some flow charts, a process document. This will require some education for your staff to follow this. Please contact us if you have questions around this process.

Thank you.

Milton, Arle, Michelle, Sharon