



What is Accreditation?

Accreditation looks at how well a health care organization, such as the WRHA, meets national standards of excellence. It involves everyone in the WRHA, patients/clients, families, and community partners to ensure that the best possible care is provided.

Standards & Practices



What are we doing?

- Plan
- Train
- Review standards
- Required Organizational Practices (ROPs) see example

ROP in place

Exam

Perform hand hygiene

Use required supplies **equipment**

Internal Review



How are we doing?

- Self Assessment Questionnaires (SAQ)
- **Surveys**
- Identify strengths & areas for improvement

STEP

- Measure infection rates
- Monitor Compliance
- Provide feedback to staff & public

Improvements

How are we going to improve?

- Set goals
- Develop plan to improve
- Implement action plans
- Analyze & measure progress

STEP

STEP



Perform audits

 Improve hand hygiene compliance

External Review



What is it?

- Surveyors
- **Review of practices**
- **Identify strengths &** areas for improvement
- Results of how we did

 Hand hygiene practice meets ROP & national standards

Using this 4 step cycle, the WRHA meets accreditation requirements and the goal to provide the best possible care.



For additional information please visit WRHA Quality Improvement and Patient Safety Unit on INSITE at http://home.wrha.mb.ca/quality /regional-accreditation.php or contact Accreditation@wrha.mb.ca