



WHO'S WHO in CONTINUING CARE

This document provides a quick overview of the Long Term Care Program Team, and some examples of what they do.

This information is for internal use by Long Term Care staff and not for public distribution.

Senior Leadership

Laurel Rose Executive Director – Health Services

Phone: 204-794-9185 Email: Lprose@wrha.mb.ca

- Program planning, standards and priorities in the LTC sector
- Supports the integration of service delivery and collaboration between sites and sectors
- Point of contact for connection with WRHA Senior Leadership, Manitoba Health and other SDOs
- Point of contact for facility risks and media inquiries
- Co-Chair of the LTC Leadership Council

Cara Thomas Operations Leader

Phone: 204-470-1692
Email: Cthomas5@wrha.mb.ca

- Operational consultant for PCH, Supportive Housing and Long Term Care Access Centre
- WRHA Client Relations contact for LTC
- Chair of the Directors of Care Council
- Continuing Care liaison for Medical Directors Advisory Committee
- Point of contact for PCH Standards Visits

Clinical Support and Education

Kristine Schellenberg and Alexandra Beel, Clinical Nurse Specialist Long Term Care

Kristine Schellenberg

Phone: 204-918-2031 Email: kschellenberg3@wrha.mb.ca

Alexandra Beel

Phone: 204-803-0174 Email: ABeel@wrha.mb.ca

- Resident specific concerns or trends identified within the home (e.g. skin and tissue concerns)
- Questions related to evidence based practices
- Problem solving with complex care plans
- Review clinical situations in which overcost funding is requested
- Collaborate in delivery of educational initiatives (e.g. wound care, falls, restraints, etc.)

Sheila Smith Regional Educator Long Term Care

Phone: 204-940-8558

Email: ssmith32@wrha.mb.ca

- Support with resources, guidance on planning, assistance with delivery of education, orientation of new educators
- Collaborate and facilitate regional education on Dementia Care, Safe Feeding and Swallowing, as well as assist in organizing Safe Resident Handling Training
- Support to LTC facilities with logistics changes as needed (e.g. new equipment and protocols), audits etc.





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Pharmacy

Allison Bell Pharmacy Manager Long Term Care

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- Support pharmacy services in the PCHs serviced by MediSystem
- Provide clinical consultation related to appropriate medication use, drug costs/coverage, and drug shortages
- Develop medication use policies, procedures, and guidelines
- Assisted by the LTC Pharmacist

Infection Prevention & Control

Davenna Conrod Clinical Team Lead Infection Prevention and Control

Email: dconrod@wrha.mb.ca Phone: 204-831-2121

- <https://professionals.wrha.mb.ca/old/extranet/ipc/contact.php>
- Providing IP&C clinical direction including but not limited to:
 - Routine Practices
 - Surveillance for healthcare associated infections
 - Construction related consultation
 - Supports outbreak response activities and reporting

Additional Supports

Joanne DiNicola Manager of Initiatives, Long Term Care

Phone: 204-250-3318 Email: Jdinicola@wrha.mb.ca

- Accreditation, privacy, regional policies and accessibility lead
- Oversee 15 Adult Day Programs in WRHA
- Oversees projects including: ceiling track and lift project, bed and mattress replacements, N95 respirator fit testing
- Consult on questions related to Blood Transfusions, Bed Entrapment and Safety practices

Michael Haip Manager RAI-MDS and Decision Support

Phone: 204-612-7592 Email: mhaip@wrha.mb.ca

- Oversee the Resident Assessment Instrument (RAI) and Minimum Data Set (MDS) for long term care
- Provide consultation and education in the use of the WRHA Care Planning and MDS computer application
- Decision support in relation to Winnipeg PCH and LTC facility resident populations.
- Define and prepare custom reports based on RAI-MDS data (eg, Quality Indicators, Outcome Measures)
- Regional resource in regard to submission and reporting of RAI-MDS data by the Canadian Institute for Health Information (CIHI), Manitoba Center for Health Policy, and Supporting Older Adult Healthcare Reform – University of Alberta.

Terri Bowser Manager; Rehabilitation, Healthy Aging and Seniors Care; Geriatric Outreach Services Geriatric Program Assessment team (GPAT), Geriatric Mental Health Team (GMHT)

Phone: 431-373-3868 Email: tbowser@wrha.mb.ca

- Manager of the Geriatric Mental Health Team (GMHT), Geriatric Program Assessment Team (GPAT), and the Geriatric Mental Health Team's Regional Clinical Nurse Specialist

Wendy Berriault Administrative Coordinator

Phone: 204.940.8562 Email: wberriault@wrha.mb.ca

- Point of contact for Manitoba Health Standards Status Update submissions
- Support to LTC Facilities in all areas of question/concern for triage/actioning
- Can assist you to find the correct contact if you have questions



Winnipeg Regional Health Authority Office régional de la santé de Winnipeg