## Regional Medical Specialty Lead, Critical Care, WRHA

The Winnipeg Regional Health Authority (WRHA) is accepting applications for Regional Medical Specialty Lead, Critical Care.

The Regional Medical Specialty Lead (RMSL), Critical Care reports to the Regional Chief Medical Officer (CMO), WRHA, and will be appointed in consultation with the Shared Health Provincial Medical Specialty Lead, Critical Care (PMSL).

The RMSL, Critical Care shall assist the Regional CMO as appropriate in carrying out the Regional CMO's responsibilities as set out in the Provincial Medical Staff By-Laws. The RMSL of Critical Care is responsible for ensuring models and standards of care are communicated to all medical staff in critical care across the region, and monitoring adherence. He or she works closely with site administration, site medical leadership and the medical staff to create a harmonious, patient-focused, health-care system for the community. He/she also works closely with the Regional CMO, the RMSL for Internal Medicine and medical specialists to provide leadership advice on regional critical care related strategies, staffing policies and standards of care. The RMSL, Critical Care is recognized as a member of the regional leadership team and will be actively involved in the development of regional planning including strategy, financial management, and beyond.

# Qualifications

- A medical practitioner, qualified to practice critical care in the Province of Manitoba and in good standing with the College of Physicians and Surgeons of Manitoba.
- A member of the active Medical Staff of the Regional Health Authority.
- Strong communication skills.
- Demonstrated leadership and management skills inclusive of coaching/mentoring and performance management skills, in a health services delivery organization. Willingness to participate in ongoing training related to enhancing leadership/management skills.
- Demonstrated ability to work respectfully and harmoniously with all members of the health care team and external partners and agencies.
- Understanding of current evidenced-based trends in intensive care related to health care.
- Possesses a sound vision of a reformed health care system and an ability to promote teamwork within a rapidly changing environment.

# Specific Duties and Responsibilities of the Regional Medical Specialty Lead, Critical Care:

### Professional Leadership

- Will take the lead on local investigation of complaints and occurrences involving critical care staff
- Collaborates with the Site Medical Leads and Regional CMO in identifying and implementing
  ways to correct performance. If disciplinary action is required, it is first escalated to the Site
  Medical Lead, who may escalate to the Regional CMO. The RMSL provides key clinical
  expertise to inform investigations and discipline. The RMSL may provide assistance to those
  individuals involved in a standards review or critical incident/occurrence review.
- To advise the Regional CMO in situations concerning unethical/negligent behavior of a physician(s) for non-compliance with the By-Laws, and Rules and Regulations;
- Ensures appropriate physician engagement as needed. Facilitates the removal of barriers that lead to success.

## Physician Recruitment

- Collaboratively leads the regional process of recruitment, retention, and distribution of critical care physicians within the region.
- In collaboration with the Site Medical Lead, ensures adequate orientation as to Critical Care Medicine staff responsibilities, practice procedures, and physical facilities by all new physicians, including locums prior to their assuming duties within the facility.
- Manages the Critical Care physician complement for the sites and plans for appropriate coverage.
   Engages and negotiates applicable contract service provisions, orients and monitors competencies, and assists the site Medical Director in performance appraisals.

#### Medical Administration

- Will oversee allocation of the Critical Care Medicine workforce across the region to ensure
  optimal staffing and service delivery. Will work with the Critical Care site directors and relevant
  RMSLs to redistribute coverage at times of physician shortage.
- Will vet the appointments, re-appointments, and privileges in Critical Care as part of the regional process.
- Provides input to the Site Medical Lead, and when necessary the Regional CMO, for performance evaluation of critical care staff.

#### Service Design & Continuous Quality Improvement

- Will work with the Shared Health Provincial Medical Specialty Lead in Critical Care and, as part of a Provincial Clinical Network, will contribute to:
  - o Development of provincial models and standards of care for the critical care service.
  - Development and monitoring metrics to assist in the equitable allocation of medical resources and evaluation of physician performance and productivity.
  - Development and implementation of quality improvement, risk management and patient safety initiatives for all critical care sites, and ensure that ongoing metrics are collected in order to support these initiatives.
- Will liaise, as needed, with the Shared Health Provincial Medical Specialty Lead in Critical Care, and participate in provincial health system initiatives.
- Participates in the design, support, and delivery of regional quality improvement initiatives
- Acts as a clinical resource to all staff within the regional critical care program and to other service providers as appropriate.
- Champions critical care services and participates in the development of regional policies and guidelines.
- Participates in planning and delivery of educational sessions regarding critical care services to care providers and learners across multiple settings.
- Participates in planning activities to address service delivery issues within the site(s), inclusive of quality management and supports critical care patients.
- Acts as a resource for complaints related to critical care services with the region.

#### Service Transition

- Will support implementation of provincial clinical models and standards of care for critical care services across sites in the region.
- Will collaborate with the relevant RMSLs to facilitate smooth transition through transformation, consolidation, and other system changes.

- Will work with site medical leaders to develop and disseminate evidence-based critical care practices, efficient patient streaming and coordinated service delivery plans.
- Encourages critical care physicians to adhere to the Clinical Practice Guidelines.
- Works in conjunction with other members of the health care team to promote various new initiatives, projects, and practices/processes with a continuous quality improvement framework in mind.
- Provides leadership in supporting full integration of critical care services within all site programs.

### **Service Operations**

- Will work on optimizing care delivery for patients within the critical care program.
- Will work collaboratively with the regional Patient Flow Team Members, relevant RMSLs, and other clinical leadership to address access block, and with other services' operations leaders to ensure that capacity meets any surges in demand.
- Will meet regularly with site critical care leaders to review operations, metrics, physician workload, and other relevant issues.
- Will work with Provincial Specialty Lead to review service performance, metrics, physician workload and other relevant issues to contribute to the provincial clinical network activities.
- Responsible for the professional conduct of all medical staff in the specialty and promoting a collaborative and respectful workplace environment.
- Provides support and cooperation to the other professional team members to ensure quality of care.

#### **Education and Research**

• Promotes and acts as a catalyst in encouraging members of the critical care staff to actively participate in continuing education and other professional activities.

## **Executive Management**

- Will promote the strategic direction, goals and objectives of the regional critical care team, while ensuring the efficient operation of all critical care units within its purview.
- Participates on appropriate committees and planning sessions as required.
- Will take direction from Regional CMO on setting personal goals and performance objectives annually that aligns with the strategic direction, goals, and objectives of the region.

# **External Relationships**

- Maintains a good working relationship with the Provincial Specialty Lead.
- Will attend to other duties as deemed appropriate by the WRHA CMO.

#### Term

• Standard term of 12 months for first appointment with offer of renewal to be determined by the CMO.

### **Contact:**

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