

PRIORITY HOME SERVICES

Referral Decision Support Tool For Community

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PRIORITY HOME SERVICES - Referral Decision Support Tool for Community

<u>Priority Home Philosophy</u> – <u>Priority Home</u> is a person-centred collaborative philosophy focused on enabling clients – specifically high needs seniors – to remain in their homes for as long as possible with community supports. In the community the focus is on helping clients stay in community instead of premature Personal Care Home (PCH) placements. A goal is to reduce admissions to acute care from community for PCH placement. Under *Priority Home*, paneling a patient from hospital to a long term care (LTC) bed is considered only after all other community options are considered.

<u>Priority Home Services</u> – Priority Home Services within the WRHA Home Care Program is a service option to consider for clients in the community. Priority Home Services is a centralized home care service that provides short term, intensive and restorative services to eligible clients for up to 90 days. *This service is provided to clients who are in hospital or community who are eligible and/or waiting for long-term care placement, or are being considered for placement in a PCH.* This service supports prevention of premature placement to PCH and supports remaining at home for LTC paneling and placement in community instead of waiting in hospital.

Who to consider for Priority Home Services among Community clients:

- Client where there is potential for premature PCH placement from community and for whom an intensive case management / restorative approach may assist with remaining in the community
- Clients who may need urgent PCH placement from community in order to prevent a hospital admission or visit to the Emergency Department
- Clients where regular home care services are no longer sufficient to meet the client's needs

Who may not be appropriate for Priority Home Services:

- Clients who do not need PCH placement
- Clients whose needs can be met by community home care services/ specialty services and do not need Priority Home intensive case management / restorative approach
- Client whose care needs cannot be feasibly or safely met by home care services (e.g., requires 24-hour support and supervision from home care; non-modifiable behaviour that poses a threat to self or others)



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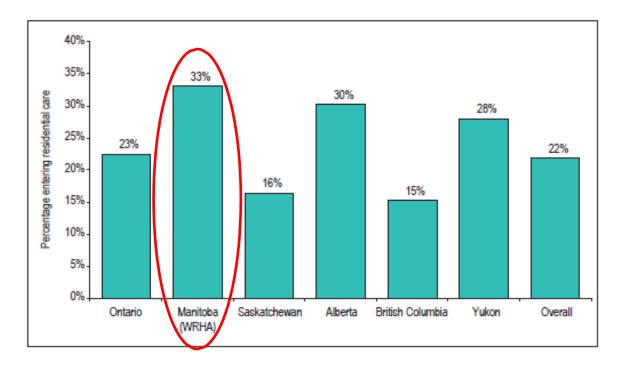
Referral Decision Support Tool For Hospital

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Prevention of Premature Placement to Personal Care Home

A recent report by the Canadian institute for Health Information (CIHI)¹ identified that a larger proportion of seniors in Manitoba (WRHA) entered a Personal Care Home when they might have been able to be supported in home care (Figure 1). This is a particular group of clients that Priority Home Services may be able to support in the community if they are being considered for PCH placement.

Figure 1: Percentage of seniors entering residential care following initial assessment with low to moderate MAPLe scores*, by jurisdiction (CIHI, 2017)



- * Low to moderate MAPLe scores are derived from the RAI-Home Care assessment; clients in these categories have:
 - no or lower levels of ADL impairment,
 - mild or lower cognitive impairment (e.g., MMSE >= 19, or Cognitive Performance Scale Score <= 2),
 - no behaviour issues,
 - may require assistance with medication management or meal preparation.

¹ Canadian Institute for Health Information. *Seniors in Transition: Exploring Pathways Across the Care Continuum*. Ottawa, ON: CIHI; 2017.