

Strong committed leadership

Working Conditions

CULTURAL SAFETY TRUST just culture

patients as partners

Teamwork & Communication

Safety Climate Transparency

Organizational fairness

Psychological Safety

Engaged committed employees

Share Do Learn

Policies & practices that **enable** the pursuit of safety

Frontline **enact** to improve patient safety

Elaborate learning practices to reinforce safe behaviors



Resources

WRHA Resources

- WRHA Focus on Improvement: Our Plans and Progress, Strategic Plan <http://home.wrha.mb.ca/improvement/plan.php>.
- WRHA's Regional, Site, and Program Level Policies, Procedures, and Guidelines <http://home.wrha.mb.ca/corp/policy/index.php> ; <http://home.wrha.mb.ca/corp/policy/sites.php> ; <http://home.wrha.mb.ca/prog/index.php>.

Additional Resources

- Reducing Hospital Errors: Interventions that Build Safety Culture <http://resource.owen.vanderbilt.edu/facultyadmin/data/research/2354full.pdf>
- Canadian Patient Safety Institute www.patientsafetyinstitute.ca
- Manitoba Institute for Patient Safety www.mips.ca
- National Patient Safety Foundation www.npsf.org
- British Columbia Patient Safety & Quality Council www.bcpsqc.ca
- Accreditation Canada www.accreditation.ca
- Institute for Patient Safety www.ihp.org

Questions?

Contact patientsafety@wrha.mb.ca