

# What is Accreditation?

Accreditation looks at how well a health care organization, such as the WRHA, meets national standards of excellence. It involves everyone in the WRHA, patients/clients, families, and community partners to ensure that the best possible care is provided.

## Standards & Practices



What are we doing?

- Plan
- Train
- Review standards
- Required Organizational Practices (ROPs) see example

**Example**

### STEP 1

- ROP in place
- Perform hand hygiene
- Use required supplies & equipment

## Internal Review



How are we doing?

- Self Assessment Questionnaires (SAQ)
- Surveys
- Identify strengths & areas for improvement

### STEP 2

- Measure infection rates
- Monitor Compliance
- Provide feedback to staff & public

## Improvements

How are we going to improve?



- Set goals
- Develop plan to improve
- Implement action plans
- Analyze & measure progress

### STEP 3

- Perform audits
- Improve hand hygiene compliance

## External Review



What is it?

- Surveyors
- Review of practices
- Identify strengths & areas for improvement
- Results of how we did

### STEP 4

- Hand hygiene practice meets ROP & national standards

**Using this 4 step cycle, the WRHA meets accreditation requirements and the goal to provide the best possible care.**

The WRHA is accredited every 4 years.  
The next on-site survey is scheduled for 2020.



For additional information please visit WRHA Quality Improvement and Patient Safety Unit on INSITE at <http://home.wrha.mb.ca/quality/regional-accreditation.php> or contact [Accreditation@wrha.mb.ca](mailto:Accreditation@wrha.mb.ca)