

Recognizing & Reporting Patient Safety Events

Patients may experience unintended harm, this is known as a Patient Safety Event. It is important to know how to recognize & report events to ensure safe patient care.

1. Recognize

What Happened?



Types of Events:

- Near Miss
- Occurrence
- Critical Incident



2. Respond

Is the Patient Safe?

- Assess & treat the patient
- Notify the care team

Communicate

- Huddle with the care team
- Support patient & family
- Evaluate need for staff support



Equipment

- Secure equipment & environment



3. Report

RL

- Submit report in RL6
- Notify leadership



When you report a patient safety event you make it safer for everyone.



<http://home.wrha.mb.ca/quality/files/InitialManagement.pdf>

Resources

WRHA Resources

- WRHA Quality Improvement & Patient Safety Website <http://home.wrha.mb.ca/quality/>
- WRHA Patient Safety Event Standard Operating Procedures <http://home.wrha.mb.ca/quality/SOPs.php>
- WRHA Critical Incident Reporting & Management 10.50.040 Critical Incident Reporting & Management <http://home.wrha.mb.ca/corp/policy/files/10.50.040.pdf>
- WRHA Occurrence, Near Miss Reporting & Management Policy 10.50.020 Occurrence, Near Miss Reporting & Management <http://home.wrha.mb.ca/corp/policy/files/10.50.020.pdf>
- Evidence-Informed Decision Making <http://www.wrha.mb.ca/osd/EIPSeries.php>

Additional Resources

- Improvement Frameworks Getting Started Kit by CPSI and Safer Healthcare now <http://www.patientsafetyinstitute.ca/en/toolsResources/ImprovementFramework/Pages/default.aspx>
- Culture Change Toolbox BC Patient Safety & Quality Council <https://bcpsqc.ca/resources/culture-improvement/>
- How to Improve [PDSA]. Institute for Healthcare Improvement. <http://www.ihl.org/resources/Pages/HowtoImprove/default.aspx>
- The Patient Safety Education Program <http://www.patientsafetyinstitute.ca/en/education/PatientSafetyEducationProgram/PatientSafetyEducationCurriculum/Pages/default.aspx>

Questions?

Contact patientsafety@wrha.mb.ca