

**WRHA Primary Care Settings Ebola Virus Disease (EVD): Clinical Process Algorithm – (Booking Patient Appointment, Patient Attends in Person or for a Clinic Appointment & In-Depth Assessment)**

**PATIENT: IN PERSON or VIA TELEPHONE**

**ASK PATIENT in the last 21 days:**

1. Have you traveled from an outbreak-affected area?\*
- AND/OR
2. Have you been in contact with an EVD case?\*
- AND/OR
3. Have you been advised to self-monitor for Ebola Virus Disease?

**NO** → **STOP EVD Screening**  
Use Routine Practices and continue with routine booking/rooming

**IN PERSON:**  
*Instruct patient and anyone accompanying the patient to perform hand hygiene and put on a mask. Use a "no touch" approach.*

**VIA TELEPHONE:**  
Confirm contact details with the caller. (e.g.: best telephone number where they can be reached)

Ask about any signs and symptoms that began within **21 days** of travel or potential exposure (any of the following):

- Fever
- Malaise/intense weakness
- Diarrhea
- Myalgia
- Nausea/vomiting
- Headache
- Rash (chest, back, stomach)
- Jaundice
- Sore throat
- Chest pain

**NO** → STOP EVD Screening

**YES**

**Is the patient stable?**

**IN PERSON:**  
Escort patient & anyone accompanying the patient to a designated treatment space using a "no touch" approach.  
Instruct patient to pick up phone in clinic room when it rings.  
Notify MD/NP/RM **immediately.**

**VIA TELEPHONE:**  
Place patient on hold and notify an MD/NP/RM immediately.  
If MD/NP/RM not readily available tell patient someone will be calling them back within [xx] minutes.  
*Patient is **not** to attend the clinic or report to hospital ED*

**IN PERSON:**  
Patient collapses prior to arriving at designated space.  
Secure area where patient has collapsed—remove all persons from affected area.  
Maintain "no touch" approach

**VIA TELEPHONE:**  
Site to call 911 and notifies operator of possible EVD

*If possible MD/NP/RM gathers history from patient and/or accompanying persons while maintaining "no touch" approach*

MD/NP/RM conducts in-depth history via clinic room telephone

- MD/NP/RM contacts Attending Infectious Diseases (ID) Specialist at HSC paging (204) 787-2071; state call is Ebola-related
- Site\*\* contacts Community Infection Prevention & Control (204) 470-8478

ID Specialist consult confirms case is a Person Under Investigation

**NO** → Use Routine Practices and continue with routine care/booking

**YES**

**INITIATE TRANSPORT ARRANGEMENTS**

- Site\*\* contacts Regional Director for Patient Transport (204) 794-2192 **AND**
- EMS (204) 986-6336 and advise of EVD potential with need for *non-emergent* transport to JK3/PICU at HS
- Inter-facility transfer (IFT) team provides ETA to both sending and receiving sites

**INITIATE EMERGENT TRANSPORT ARRANGEMENTS**

- Site\*\* contacts Regional Director for Patient Transport (204) 794-2192 **AND**
- EMS (204) 986-6336 and advise of EVD potential with need for **emergent** transport to JK3/PICU at HSC

- MD/NP/RM contacts Attending Infectious Diseases (ID) Specialist at HSC paging (204) 787-2071; state call is Ebola-related
- Site\*\* contacts Community IP&C (204) 470-8478

WFPS emergency transfer occurs after coordination with HSC  
**For Birthing Centre:** RM would not actively be involved in care during transport

WFPS/IFT scheduled transfer occurs after coordination with HSC

Terminal clean of originating clinic site is conducted.

Site\*\* to contact HSC Central Support Services Director

- Monday-Friday (0800-1600) at (204) 612-7795 or through HSC paging (204) 787-2071
- Outside of "regular business hours" site to contact the HSC Nursing Supervisor through HSC paging (204) 787-2071

Patient arrives at JK3/PICU for definitive testing and treatment. (Patient will bypass HSC ED)

**No touch approach: HCW shall:**

- Keep distance of 1-2 meters
- Not have any physical contact with the person, including during medical emergencies (e.g., person collapses)
- Not conduct any physical examinations
- Not perform in depth interview until person is isolated and a telephone can be used
- Not come into contact with any blood or body fluids (including cleaning the environment)