



WRHA Strategic Directions:

Access to Service and Client Health Information

Inventory of Clinical Nutrition Services

WHAT IS BEING MEASURED?

The completion and distribution of a clinical nutrition services inventory in the Winnipeg health region.

WHY IS THIS IMPORTANT?

A current and comprehensive listing of the services available, contact information and eligibility criteria is considered a crucial initial step in successful access to the right service by the right provider the first time. Our focus group results indicated that dietitians in every sector spend some part of every week searching for the information that is located in the inventory in order to assist clients to appropriate services.

WHAT IS THE TARGET?

The target is:

- a completed inventory of all primary care and ambulatory care nutrition services publicly available in the Winnipeg health region
- contact information and eligibility criteria
- available to prospective users

HOW ARE WE DOING?

The inventory was completed in 2012 as part of a 3 week MPP Project Management placement. It is available in NFS Sharepoint, has been distributed to all RDs who are members of a Practice Council. It has been shared with D-a-D and the Provincial RD Network. It has been posted to the CDM website in the Member's Only section. It has been

shared with individuals and groups who need the information i.e. EIA Program Specialists. It will be available on the NFS web site once it is live. The title of the document is:

Registered Dietitians Services in Winnipeg

Contact Information and Referral Process for Nutrition Services Offered at:

- Community Health Centres
- Primary Care Clinics
- Ambulatory Care Clinics

August 2012

Interpretation:

This performance measure is complete.

WHAT ACTIONS ARE WE TAKING?

The benefit of the inventory is in its currency and availability. The inventory is updated as changes are known or forwarded. The most current version is on NFS Sharepoint. A schedule of planned review and update is needed on an annual basis. The service inventory figures prominently in the future integration of a centralized intake model.

HOW DO WE COMPARE?

The current inventory is superior to previous versions in its comprehensiveness. Older inventories did not include the same detail and did not indicate eligibility criteria which is necessary in order to make appropriate referrals. The current version has had a wider distribution and uptake.