



HELP! – How can I get help when I have problems with the database?

Quick Reference

How can I get help when I have problems with the database?

1. **HPECD Database Troubleshooting Guide**

Consult the troubleshooting guide posted on this webpage.

2. **User Manual**

Look at the HPECD User Manual posted on this webpage.

3. **Peer Supports**

If the User Manual is not sufficient, ask your peer supporters for help.

4. **Call the Service Desk**

If none of these resources are helpful contact the Digital Health Service Desk via email servicedesk@sharedhealthmb.ca or if urgent call 204-940-8500.