



Animals – Pets in the Home

If you are receiving services in your home we ask that you ensure a safe environment for you, the staff working in the home and your pets by following the guidelines for animals and pets.

- Ensure that all animals/pets are put away in a separate room/space/area prior to the staff arriving at your home to provide service and during the entire time the staff is at your home. The animals/pets must not be able to come in close proximity to the staff.
- This includes ALL animals/pets such as dogs, cats, birds, reptiles and other small animals in the home. This does not include service animals.
- The need to secure the animals/pets is not dependent on the animals/pets behaviour or personality or the staff's comfort level with the animals/pets.

What does a separate area mean ?

- The animals/pets can be placed behind a closed door, a kennel, a cage or an area where there is a barrier in place to prevent the animal from leaving the enclosed space.
- If the animal/pet is to be in the front and/or back yard during the provision of service, the animal/pet may remain there as long as staff do not have to walk by the animal/pet and the animal/pet is not in close proximity or in contact with the employee.