

WORKSHOPS

to strengthen communication skills



Winnipeg Regional
Health Authority
Caring for Health

Office régional de la
santé de Winnipeg
À l'écoute de notre santé

Patient and Family Complaints: Skills to Prevent, Understand and Resolve

To register go to <http://www.wrha.mb.ca/quality/workshops.php>

Accountability in Action

To register go to www.wrha.mb.ca/osd

Interpersonal Conflict Resolution for Managers

To register go to www.wrha.mb.ca/osd

Introduction to Interpersonal Conflict Resolution

To register go to www.wrha.mb.ca/osd

Employee Assistant Program (EAP)

Communication/Interactions

[*Assertive Communication and Conflict Resolution*](#) ***NEW***

[*Communication Techniques & Conflict Resolution*](#)

[*Creating Your Assertive Self*](#)

[*Emotional Intelligence in the Workplace*](#)

[*Essentials of Healthy & Professional Communication*](#)

[*Grief in the Workplace*](#)

[*Healthy Communication in the Workplace*](#)

[*Team Building*](#)

To find out dates and registration details go to the **Education Portal** <http://www.wrha.mb.ca/education/index.php> and select **EAP**.

