

WRHA Language Access Interpreter Services - Third-Party Billing Rates Effective August 1st, 2018 (subject to change)

In-person Interpreter Services within Winnipeg

- Hourly rate = \$55.00
- Minimum** duration = 2 hours
 - Additional hours are calculated at 15 minute increments
 - Each additional hour over 7.5 hours or portion thereof calculated at 15 min increments = \$82.50/hour
 - For encounters with a scheduled duration of 3 hours or more, a 3-hour minimum** applies if the encounter ends sooner than anticipated and the interpreter works less 3 hours
- Above charges also apply to:
 - Cancellation notices of 24 hours or less (3-hour maximum duration will apply)
 - Client or service provider non-attendance (3-hour maximum duration will apply)
- The following shift premiums also apply:
 - **Evening premium** – additional \$1.00/hour
 - **Night premium** – additional \$2.05/hour (effective October 1, 2016)
 - **Weekend premium** – additional \$1.65/hour (effective October 1, 2016)

In-person Interpreter Services outside Winnipeg

For encounters outside the Winnipeg Health Region, additional in-person charges as applicable may include the following:

- Daily minimum of 7.5 hours x 2 days or more for overnight stays:
 - Subject to change as determined on a case-by-case basis
- Travel time: e.g. Winnipeg - Altona - Winnipeg = approx 3 hrs x hourly rate indicated above
- Return mileage: (rate = \$ 0.43/km), e.g. Winnipeg to Altona = 111 km x 2 x .43 = \$95.46
- Return airfare and taxi fare
- Premiums and overtime rates as indicated above
- Meals, incidentals, and per diem rates as indicated in table below

Meals / Incidentals	Hours (Claim only if traveling during noted times)	Canada (Below 53rd Parallel)	Canada (Above 53rd Parallel)
Breakfast	7 – 9 a.m.	\$10	\$12
Lunch	11 a.m. – 1 p.m.	\$13	\$14
Dinner	5 – 7 p.m.	\$27	\$29
Incidentals*	For every 24 hour period away*	\$10*	\$10*
Per Diem (no receipts required)		\$50 / \$60*	\$55 / \$65*

Over-the-phone Interpreter Services

Fees for over-the-phone interpreter services (as provided by the external contracted provider: *MCIS Language Solutions*) are based on the following:

- Duration of the call(s) rounded up to the next minute as indicated on the invoice from the over-the-phone service provider *MCIS Language Solutions* (invoice available for review upon request)
- Current rate = \$1.19/minute
- Support costs fee of \$10.00 for coordination of the over-the-phone encounter (as applicable)
- For pre-booked over-the-phone interpreter encounters a “no show” or late cancellation fee (≤ 24 hours’ notice) will be charged for the scheduled duration of the appointment (or a 30 minute minimum), as invoiced by *MCIS Language Solutions*)

For More Information Contact:

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