

WRHA Interpreter Introduction

(English/Target Language):

- first name/language(s)
- who sent you/who you represent (Winnipeg Health Authority)
- role is to deliver messages faithfully/accurately
- everything said will be interpreted (including side conversations)
- interpret in first person; speak directly to each other
- I will keep everything I hear/see confidential; unless required by law
- may take notes to aid memory; will destroy afterwards
- may need to intervene for clarification
- will remain impartial; will not side with any party
- request permission to be the interpreter

WRHA Interpreter Ethical Principles

Accuracy and Fidelity

Confidentiality

Impartiality

Respect

Cultural Responsiveness

Role Boundaries

Accountability

Professionalism

Professional Development