

Prescriptions

Please be sure to check with your Physician, Nurse Practitioner or Primary Care Nurse to ensure that you have enough of your prescribed medication(s) to last until your next appointment. If you require prescription renewals before your next appointment date, please call your pharmacy. The pharmacy will contact your Physician or Nurse Practitioner.

Test Results

If your test results require follow-up, we will contact you. If you wish to discuss your results, please call the clinic and a Primary Care Nurse will be happy to review your results with you.

Students

We provide learning opportunities for students in all health care professions (i.e. Physicians, Nurse Practitioners, Nurses and others). You will always be advised when a student will be seeing you. Please advise your primary care provider if you have any concerns.

Parking

Parking is free in the parking lot directly next to the clinic, however we share the parking lot with other businesses. There is a bus stop located in front of the building on Corydon Ave and a bicycle rack located on the side of the building on Harrow St.

After Hours

Our clinic has a Physician on call outside of our regular hours of operation. The Physician on call may not always work at our clinic. If you have a health concern you can contact our Physician on call at (204) 940-2000. You may also call Health Links/Info Santé at (204) 788-8200 and speak with a Registered Nurse 24 hours a day, 7 days a week. If your concern is urgent/emergent please visit the nearest Urgent Care/Emergency Department or dial 911.

Your feedback is valuable and if you have any questions, concerns or comments you may contact our Primary Care Team Manager at 204-940-2065.



Winnipeg Regional Health Authority Office régional de la santé de Winnipeg
Caring for Health À l'écoute de notre santé

Welcome to Corydon Primary Care Clinic

102-1001 Corydon Avenue
Winnipeg, Manitoba
R3M 0B6

Phone: 204-940-2000



Patient Pamphlet

About the Clinic

We provide care to people of all ages.

The clinic is currently open from 8:30am to 4:30pm Monday - Friday and closed on Saturday, Sunday and statutory holidays.

We operate a drop-in Teen Clinic on Wednesdays from 4:00pm to 7:00pm for young people aged 21 and younger. You do not need to be a patient of Corydon Primary Care Clinic to attend Teen Clinic.

Corydon Primary Care Clinic is operated directly by the Winnipeg Regional Health Authority (WRHA).

All our staff at the clinic respect your privacy and confidentiality and must follow the guidelines of the Personal Health Information Act (PHIA).

How do I obtain services at the clinic?

To be accepted at Corydon Primary Care Clinic you must live in River Heights (Postal Code R3L, R3M, R3N). Priority will be given to people who do not have a regular Family Physician or Nurse Practitioner. If you are currently a patient of our clinic and moved out of our catchment area, we are happy to continue to provide your care.

Your first appointment at the clinic is scheduled with a Primary Care Nurse, in order to review your health history and discuss current health concerns.

You will be assigned a primary care provider who is either a Family Physician or a Nurse Practitioner. In Manitoba, Nurse Practitioners are able to independently diagnose, prescribe, order tests and perform minor procedures.

Primary Care Services

Corydon Primary Care Clinic is based on a collaborative care model. This means that our primary care team includes Family Physicians, Nurse Practitioners, Primary Care Nurses, a Clinical Pharmacist, Mental Health professionals, Dietitians and Primary Care Assistants who work together to meet your health care needs.

When you are a patient of our clinic, you may see more than one member of our Health Care team. Our Primary Care Assistants, with guidance from our primary care providers, will schedule an appointment for you to see the member(s) of our primary care team who can best meet your care needs. For example you may be scheduled with a Primary Care Nurse for bladder infection assessment and treatment.

If you call for an appointment and need to be seen that day, we will try our best to accommodate your request. This means you may not be seen by your regular primary care provider.

Primary Care Nurses are Registered Nurses who see patients for a variety of reasons including health teaching, diabetes management, well baby and prenatal assessments. They also see patients with acute medical concerns such as bladder infections, wound management and treatment of sexually transmitted infections.

Booking Appointments

To ensure the clinic is ready to meet your needs, please provide the following information when you book your appointment:

- The reason for your appointment. If we know the reason for your appointment, we can schedule you appropriately and have the exam room ready for you.
- If forms need to be completed during the appointment, please advise and bring the forms with you.
- If you think you need to see a specialist, please discuss this with your provider at an appointment.
- Requisitions and referrals will be made during your appointment.

What happens if I can't make it to my appointment?

If you can't make it to your appointment, please call the clinic the day before at minimum.

Missed appointments hurt three people:

1. **YOU**
2. **Your health care provider**
3. **Others who were unable to get an appointment**