

REGIONAL PRIMARY CARE QUALITY TEAM - CRITICAL RESULT FOLLOW-UP AUDIT

Please place an "X" beside
the period being audited

January 1 thru June 30
July 1 thru December 31

Date Audit Performed: _____

Audit performed by: _____

Site: _____

Send completed audit to PCstatistics@wrha.mb.ca and a copy to kmozdzen@wrha.mb.ca

	Client Initials	CRITICAL RESULT FOLLOW-UP			Type of Critical Result (INR, Hemoglobin, or Other)	Comments
		Date "Critical Result Follow-Up" Task Assigned	Date "Critical Result Follow-Up" Task Completed	Number of Days to Completion (lowest value = 1 day)		
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						

**Effective April 1, 2018 this audit will be completed semi-annually (instead of quarterly)*

Audit Completion Instructions

"Critical Result Follow-Up" Audit

1. For the specified period, select a maximum of 10 records to audit either manually or electronically
2. Critical Results that could be audited are **"INR"** and **"Hemoglobin"** or any that are deemed critical by lab
3. Clinic site-specific reporting of the Task type is available from the prebuilt reports in EMR (see below)
4. Select those Primary Care Providers/Clinicians on which you wish to report on (based on site specific workflow)
5. Select date range relevant to the period being audited
6. On the audit template, record the client initials for each record audited (full name not required)
7. Enter the dates the **"Critical Result Follow-Up"** task was assigned and completed for each patient record
8. As this is a patient perspective measurement, complete calendar days including weekends and statutory holidays are to be included in the count. Example: Task was assigned on a Thursday and completed the following Monday, therefore number of days until completion = 5 days (Thursday, Friday, Saturday, Sunday, and Monday).
9. For each line audited, identify the type of Critical Result in the allocated column. Choices include **INR**, **Hemoglobin**, or **Other**.

Select those Primary Care Providers / Clinicians on which you wish to report

The screenshot displays the Accuro EMR - WRHA Community Health Services EMR interface. The left sidebar contains navigation icons for Home, Scheduler, Traffic, Patients, Documents, Claims, EMR, Waitlist, Mail, Tasks, Docs, Labs, Faxes, and Letters. The main menu includes File, Scheduler, Tools, Reports, Billing, Users, Help, Backup, CDS, and Configuration. The 'Reporting' menu is open, showing options like Insurer Payments, Manage Custom Reports, and Reporting (Ctrl+R). A dropdown list for 'Physician' is visible, listing Sawatzky, Cynthia (csawatzky), Bennett, Diana (drbennett), and Oliver-Landry, Erin (enliverlandry). The interface includes several steps for configuring the report:

- Step 2:** Select the Date Range for the report. (MM/DD/YYYY for no date)
- Step 3:** (Optional) Select type(s) of tasks from the dropdown list below. The dropdown list includes Contact Other Service Provider, Critical Results Follow-up, Drug / Dose Change, End IV Treatment, and End Patient.
- Step 4:** Select the report view order from the dropdown list below. The dropdown list includes Date.
- Step 5:** Select the Detailed check box for complete details of a task. The 'Detailed' checkbox is checked.
- Step 6:** Select one of the following to report on. The radio buttons are All Tasks, Completed Tasks Only, and Not Completed Tasks Only.

The 'Description' section states: 'Tasks creates a list of tasks assigned to one, multiple or all users between two selected dates. The type of task(s) can be selected as can the order the results are displayed. There is an option to display all tasks, completed tasks or not completed tasks, as required.'

The 'Report Description' section states: 'After completing report criteria, click on "Generate Report".'

A 'Generate Report' button is located at the bottom right of the interface.

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January 1 thru June 30

July 1 thru December 31

Date Audit Performed: 5-Jul-14

Audit performed by: Mickey Mouse

Site: Disney Clinic

SAMPLE

Send completed audit to PCstatistics@wrha.mb.ca and a copy to kmozdzen@wrha.mb.ca

	Client Initials	CRITICAL RESULT FOLLOW-UP			Type of Critical Result (INR, Hemoglobin, or Other)	Comments
		Date "Critical Result Follow-Up" Task Assigned	Date "Critical Result Follow-Up" Task Completed	Number of Days to Completion (lowest value = 1 day)		
1	AH	April 10, 2014	April 11, 2014	2	INR	
2	DL	April 27, 2014	April 27, 2014	1	INR	
3	MM	April 28, 2014	April 30, 2014	3	Hemoglobin	
4	GH	May 1, 2014	May 12, 2014	12	INR	
5	KM	May 10, 2014	May 17, 2014	7	Hemoglobin	
6	JK	May 11, 2014	May 11, 2014	1	INR	
7	LZ	May 28, 2014	May 30, 2014	3	INR	
8	AW	June 10, 2014	June 11, 2014	2	INR	
9	CV	June 10, 2014	June 23, 2014	14	Hemoglobin	Patient away on vacation
10	CJ	June 17, 2014	June 22, 2014	6	Other	

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