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INTENT

- 1.1 To provide a tool in the Electronic Medical Record to guide operational, clinical workflows and clinic team documentation on **ALL** patients in the following areas (see Section I for exception).
 - 1.1.1 Booking a patient appointment
 - 1.1.2 Patient/Family Escort attends in person or for a scheduled clinic appointment
 - 1.1.3 In-depth assessment to assist in differentiating between other acute infection/other medical conditions or Ebola Virus Disease (EVD)
- 1.2 The '**Patient Travel / Contact History – Ebola Virus Disease**' tool is aligned across Infection Prevention Control, OESH, Public Health, Emergency Medical Transport Services and Primary Care.

Section I – Booking a Patient Appointment

Assumptions:

- Patients are being triaged from their location, to assess need for potential Emergency Medical Response (EMS). As Patients are not to be directed to Emergency Departments (ED's) if they are a person under investigation for Ebola Virus Disease.
- Patient contact information is confirmed when request is made to book an appointment.
- Either the MD/NP/PA/RM/PCN (phone triage) will contact the patient via phone if further assessment is necessary.

Roles involved: Clinical Support Staff (CSS): Refers to Primary Care Assistants / Unit Clerks /Medical Assistants


Exceptions: If No to Patient Travel /Contact History (No to Question 1, 2 or 3) in this section and patient books same day appointment and attends the appointment Clinical Support Staff **are not required** to complete Section II.

Rationale: The reason for asking and documenting for all other instances is related to the delay between the time an appointment is booked to the time the patient attends in person to a clinic appointment and the need to support an abundance of caution to over screen Travel / Contact History of the Patient.

Section II Patient Attends In Person or To a Clinic Appointment

Assumptions:

- Patient contact information is verified upon arrival of the appointment.

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- Implementation of the WRHA Infection Prevention & Control Ebola Virus Disease (EVD) Preparedness Checklist for the Clinic Setting WRHA Infection Prevention & Control Ebola Virus Disease (EBV) Checklist for a clinic setting and the WRHA Operational Infection Prevention and Control Acute Care Directive for the Management of Ebola Virus Disease has occurred.

Roles involved: Clinical Support Staff: Primary Care Assistants/Unit Clerks/Medical Assistants

Primary Care Nurse: who may be able to assist Clinical Support Staff to provide in person triage in the patient waiting area

Section III: In-Depth Assessment

Assumptions

- The initial over the phone triage assessment can be completed by the Primary Care Nurse however, with any positive travel /contact history interview must be done in consultation with the Physician (MD) / Nurse Practitioner (NP)/Midwife (RM). As the MD/ NP/RM must consult with the Infectious Disease Specialist.
- Implementation of the WRHA Infection Prevention & Control Ebola Virus Disease (EVD) Preparedness Checklist for the Clinic Setting (add link) and the WRHA Operational Infection Prevention and Control Acute Care Directive for the Management of Ebola Virus Disease has occurred.

Patient requiring Phone Triage:

Roles involved: Primary Care Nurse in consultation with either the Physician or Nurse Practitioner most responsible for their care (or designate).


Patient Attends Clinic:

Roles involved: The Physician/Nurse Practitioner/Midwife most responsible is to conduct the in-depth assessment (or designate).

Documentation of Patient Travel/ Contact History – Ebola Virus Disease into the Electronic Medical Record

- Press '**F9**' to upload and open '**Patient Travel / Contact History – Ebola Virus Disease**' form on **ALL** patients (see above exception).
- To close to save "Patient Travel / Contact History – Ebola Virus Disease".
- **Note:** The form has been created so that only current documentation exists on the patient electronic medical record however, multiple edited versions do exist.

SCOPE: Applicable to all WRHA Primary Care Direct Operated Clinics and Quick Care Clinics and WRHA Staff in Fee for Service

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SOURCE/REFERENCES

Information Resources for the Public

WRHA Public Health FACT Sheet (English and French)

See <http://www.wrha.mb.ca/healthinfo/a-z/files/Ebola.pdf> (English)

[Manitoba Health FACT sheet Ebola Virus Disease](http://www.gov.mb.ca/health/publichealth/factsheets/ebola.pdf)

<http://www.gov.mb.ca/health/publichealth/factsheets/ebola.pdf>

Information Resources for Health Care Professionals

[Manitoba Health - Ebola Virus Disease \(EVD\) Interim Communicable Disease Protocol](http://www.gov.mb.ca/health/publichealth/cdc/protocol/ebola.pdf)

See <http://www.gov.mb.ca/health/publichealth/cdc/protocol/ebola.pdf>

[Public Health Agency of Canada – Ebola Virus Disease](http://healthycanadians.gc.ca/diseases-conditions-maladies-affections/disease-maladie/ebola/index-eng.php)

See <http://healthycanadians.gc.ca/diseases-conditions-maladies-affections/disease-maladie/ebola/index-eng.php>

[Public Health Agency of Canada - National Case Definition: Ebola Virus Disease \(EVD\)](http://www.cdc.gov/vhf/ebola/)

[Centers for Disease Control and Prevention – Ebola Virus Disease](http://www.cdc.gov/vhf/ebola/)

See <http://www.cdc.gov/vhf/ebola/>

[National Collaborating Centre for Infectious Diseases](http://www.nccid.ca/disease-debrief)

See <http://www.nccid.ca/disease-debrief>

[World Health Organization – Ebola Virus Disease](http://www.cdc.gov/vhf/ebola/)

See <http://www.cdc.gov/vhf/ebola/>

[WRHA Information Resources for Health Care Professionals](http://www.wrha.mb.ca/extranet/evd/hcp.php)

See <http://www.wrha.mb.ca/extranet/evd/hcp.php>

[Centre for Disease Control - Interim Guidance for Public Health Officials on Pets of Ebola Virus Disease Contacts](http://www.cdc.gov/vhf/ebola/pdf/pets-of-ebola-contacts.pdf)

See <http://www.cdc.gov/vhf/ebola/pdf/pets-of-ebola-contacts.pdf>

Surveillance Updates

[World Health Organization – Ebola Virus Disease](http://www.cdc.gov/vhf/ebola/)

See <http://www.cdc.gov/vhf/ebola/>


[World Health Organization Situation reports: Ebola Response roadmap](http://www.who.int/csr/disease/ebola/situation-reports/en/)

See <http://www.who.int/csr/disease/ebola/situation-reports/en/>

Clinical Care Tools

[Primary Care Ebola Virus Disease \(EVD\): Clinical Process Algorithm – \(Booking Patient Appointment, Patient Attends in Person or for a Clinic Appointment\)](http://www.wrha.mb.ca/professionals/familyphysicians/files/algorithmDec2014.pdf)

See <http://www.wrha.mb.ca/professionals/familyphysicians/files/algorithmDec2014.pdf>

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FM PC Patient Travel Contact History-Ebola Virus Disease Form - C -EMR

See http://www.wrha.mb.ca/professionals/familyphysicians/files/Patient_Travel_Contact_History-EVD_Nov2014.pdf

Temp DOT Thermometer Manufacturer

See <http://medicalindicators.com/tempa%e2%80%a2dot-sterile-thermometer/>

How-to-Use Guide Video

See <http://medicalindicators.com/tempa%e2%80%a2dot-%e2%86%93/how-to-use/>:

Quick Start Pamphlet Guide Instructions in Celsius

http://medicalindicators.com/2014/2014/wp-content/uploads/2014/06/Quick_Start_Guide_C.pdf

Infection Prevention & Control

WRHA Operational Infection Prevention and Control Acute Care Directive for the Management of Ebola Virus Disease in Non EVD Units (outside JK3 and PICU)
<http://www.wrha.mb.ca/extranet/evd/ipc.php>

Donning and Doffing Poster

See <http://www.wrha.mb.ca/extranet/evd/donning-doffing.php>

Occupation Environmental Safety & Health

OESH Safe Work Procedure EVD Blood and Body Fluid Protocol

See <http://www.wrha.mb.ca/extranet/evd/safe-work.php>
<http://www.wrha.mb.ca/extranet/evd/oesh.php>

Safe Work Procedure Primary Care Ebola Virus Disease (EVD) - Secure Area for Environmental Decontamination for the Unstable Patient – (in development)

Safe Work Procedure Primary Care Ebola Virus Disease (EVD) - Secure Area for Environmental Decontamination for the Unstable Patient – (in development)

World Health Organization Situation reports: Ebola Response roadmap

See <http://www.who.int/csr/disease/ebola/situation-reports/en/>

WRHA Public Health FACT sheet Ebola Virus Disease (English)


WRHA Public Health FACT sheet (French)

Manitoba Health FACT sheet Ebola Virus Disease

See <http://www.gov.mb.ca/health/publichealth/factsheets/ebola.pdf>

Consultation Process

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