



Winnipeg Regional Health Authority  
Office régional de la santé de Winnipeg  
Caring for Health À l'écoute de notre santé

Language Access	Accès linguistique
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December 6, 2013

**Subject: Language Access Interpreter Services (LAIS) Form**

Dear Health Care Professional:

Language Access has provided the services of qualified trained interpreters for nearly 50,000 health and social services encounters since its inception in 2007. These 24/7 services are critical in reducing barriers between health care professionals and patients/clients who do not share a common language.

Our services are currently available in person in over 30 languages and over the phone in approximately 200 languages. For more information please visit our website at: <http://www.wrha.mb.ca/professionals/language/> .

We have introduced a multipurpose Language Access Interpreter Services (LAIS) form called “Request/Confirmation/Cancellation”, as well as guidelines for completing and submitting the form.

Please be advised that all form fields must be fully and legibly completed to ensure effective and timely processing of requests. If a form is submitted with illegible or incomplete information, our office will call the requestor and inquire about the missing information or seek clarification of specific details. In some instances the form may be returned to the requestor for proper completion.

The Request/Cancellation/Confirmation form and guidelines are available at: <http://www.wrha.mb.ca/professionals/language/request-form.php> .

If you have any questions feel free to contact us by phone at 204-940-8563 or by email at [languageaccess@wrha.mb.ca](mailto:languageaccess@wrha.mb.ca) .

Sincerely,

Jeannine Roy, Manager  
WRHA Language Access