

Interprofessional Team Demonstration Initiative – Data and Measurement FAQs

The Interprofessional Team Demonstration Initiative requires robust data management to inform accountable payment and meaningful evaluation. There are several measurement activities that will occur within the agreement timeframe. The most important metric is the net change in medical home enrolment over time. This is in keeping with one of the key objectives of ITDI which is to improve access to quality primary care for all Manitobans. The following questions will help explain this process further.

Q1. How is “Net Change in Enrolment” or Patient Gains measured?

1. Determining Baseline Enrolment

Using the clinic’s enrolment information from the provincial enrolment system (Home Clinic portal), a baseline date will be selected that should be prior to the agreement date but within three-six months of the start of the interprofessional (ITDI) provider. The number of enrolled patients at that Home Clinic associated to each provider on the agreement will be added to determine the baseline for the agreement.

2. Measuring Net Change in Enrolment/ Patient Gains after the baseline is established

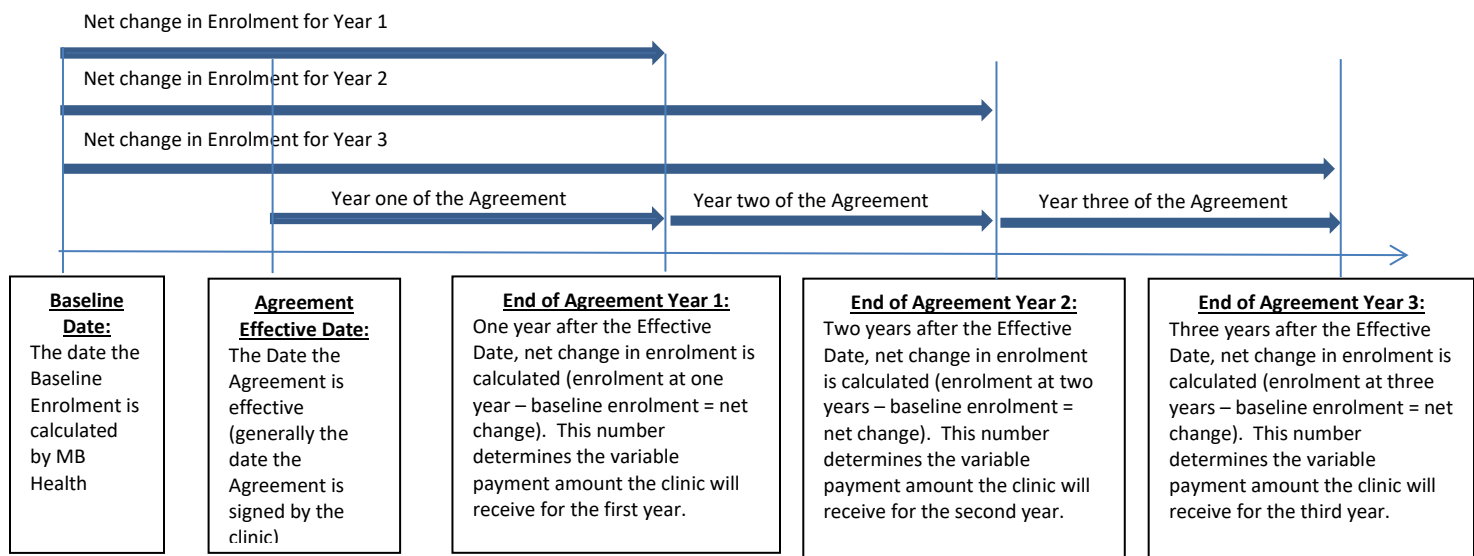
Patient gains are measured again at the end of each agreement year (for payment purposes) and on a quarterly basis (for information only). All measurements of enrolment after the Baseline measurement will be based on information from the Home Clinic Enrolment database, so it is vital that clinics record new enrolled patients in their EMR and the provincial enrolment system accurately, as Active enrolments. The clinic may otherwise not receive proper credit for these patients. Provision of regular EMR data extracts is a requirement of participation in this initiative.

It is important to note that clinics should only record patients as actively enrolled if there has been communication (verbal or written) with the patient and the patient has been directly involved in the enrolment decision. Please contact your home clinic liaison for more information on recording patients as actively enrolled

The net change in enrolment is measured quarterly as of April 1st, July 1st, October 1st and January 1st every year and will be calculated cumulatively from baseline.

Q2. When is enrolment calculated?

Baseline measurement of enrolment is done just before the ITDI provider joins the clinic. The Net Change in enrolment is subsequently, calculated at the end of each Agreement Year to determine the Variable Payment for that year. The Net Change in enrolment will also be calculated, for informational purposes only, and reported to the clinic at the end of each quarter for each year of the agreement. Here is an example timeline to demonstrate how this process works:



Q3. How do you calculate Enrolment if there are multiple interprofessional Agreements and ITDI Providers at the same site?

Generally, an MRP (physician) will only be involved in one ITDI Agreement. Since enrolment can be measured for each individual MRP, it will not be difficult to attribute changes in enrolment to each specific ITDI Agreement.

Q4. If I have signed both an ITDI Agreement and a My Health Team (MyHT) Agreement (previously known as the Primary Care Network Agreement), are newly enrolled patients allocated to both initiatives?

Each enrolled patient will only be counted in one of the agreements, therefore Net change in enrolment will be split between ITDI and MyHT agreements. The net change in enrolment is calculated once each period, regardless of whether the clinic is participating in one or both initiatives; then, if the clinic is participating in both, a method is needed to attribute some portion of the net change to ITDI and some portion to MyHT. Unless all parties to the ITDI Agreement agree in writing to another method, the default method for attributing net change in enrolment will be as follows (taken from Appendix 3 of the Agreement):

- $(\text{Hours provided to the Clinic by ITDI Provider} / \text{Total Hours provided to the Clinic by ITDI provider and all MyHT provider resources}) \times 100 = \text{Percentage of the total change in enrolment attributed to the ITDI Provider for this Agreement}$
- $(\text{Hours provided to the Clinic by all MyHT provider resources} / \text{Total Hours provided to the Clinic by ITDI Provider and all MyHT provider resources}) \times 100 = \text{Percentage of the total change in enrolment attributed to all MyHT provider resources for the MyHT}$
- The percentage of professional services provided to the Clinic by the ITDI provider Member and the percentage of professional services provided to the Clinic by shared MyHT provider resources will each be calculated based on the number of hours of service provided by these resources to the Clinic for the Year. For example, if the ITDI provider had provided 2080 hours to the Clinic for the Year and all MyHT provider resources collectively provided

520 hours to the Clinic for the Year, then 80% (2080/2600) of the Net Change in Enrolment would be attributed to ITDI and 20% (520/2600) would be attributed to MyHT.

- The information on the number of hours provided to the Clinic by all shared MyHT provider resources and the ITDI provider will be recorded weekly and taken from the MyHT event log and the ITDI event log.

Q5. How will the Interprofessional Team Demonstration Initiative be evaluated?

Because this is a Demonstration Initiative, it is important to evaluate and learn from the process and results. This information will help participating clinics, the participating region and Manitoba Health to analyze and improve the initiative. The following summarizes key evaluation goals and data sources.

Evaluation Key Goal	Data Source
Implementation	ITDI Agreements Participant Surveys ITDI Expressions of Interest
Enrolment	Provincial Enrolment System EMR Medical Claims
Continuity and Service Utilization	Provincial Enrolment System EMR Medical Claims
Accessible Care	Third Next Available Appointment EMR
Appropriate Care	EMR (existing primary care indicators)
Efficiency	EMR Medical Claims Payments made by Manitoba Health Clinic Change Log (supervision time where applicable)
Provider Experience (Physician and Interprofessional Team Member)	Provider interview/focus group or survey EMR data
Integration	Patient Survey
Patient Centricity	Patient Survey

Q6. If we would like to discuss any issues relating to our clinic’s data, who should we contact?

For any questions relating to your clinic’s data, please contact Siddhesh Talpade Primary Health Care, Manitoba Health, Seniors and Active Living at siddhesh.talpade@gov.mb.ca.